

THE CUBE, SAVE US Operation Policy Comparison Table

Effective Date: March 18, 2026 (Previous Version: 2025.10.13)

Key Amendments

Current (Effective as of Oct. 13, 2025)	Amendment (Effective March 18, 2026)
<p>1. General Principles</p> <p>[Omitted]</p> <p>(2) The Operation Policy is subject to user consent during the membership registration process in order to use the service, and takes effect after registration.</p> <p>[Omitted]</p> <p>(5) [Omitted] Any changes to the Operation Policy will be announced on the homepage, so we ask for your continued attention and feedback.</p>	<p>1. General Principles</p> <p>[Omitted]</p> <p>(2) The Operation Policy is agreed to by users during the character creation process required to use the service, and takes effect from the moment the character is created.</p> <p>[Omitted]</p> <p>(5) [Omitted] Any changes to the Operation Policy will be posted on the game homepage or announced via linked screens. We kindly request your continued interest and feedback.</p>
<p>2.2 User Obligations</p> <p>[Omitted]</p> <p>(2) You must provide accurate information when registering. Entering false information or stealing someone else's information may result in restrictions on service use</p> <p>(3) You may be subject to service use restrictions if you violate any of the provisions specified in 7.2 and Table 11-1 (Service Use Restrictions).</p>	<p>2.2 User Obligations</p> <p>[Omitted]</p> <p>(2) If a user enters false information or misuses another person's information, their service use may be restricted.</p> <p>(3) Users may be subject to service restrictions if they violate any of the provisions specified in Section 7.3 and Table 10-1 (Service Restrictions).</p>
<p>5. Recovery Policy</p> <p>(1) If game data such as accounts and items are lost or information is changed due to the Company's fault (technical error, etc.), the Company can recover the data to the extent that the data and information can be confirmed.</p> <p>(2) You must submit a recovery request through 1:1 inquiry, etc., within 7 days from the date the problem occurred.</p> <p>(3) Recovery is not available in the following cases.</p> <p>[Omitted]</p> <ul style="list-style-type: none"> - If the problem was reported through an agent's account rather than the account of the person with the problem. - If the problem occurred due to your own negligence or failure to understand the contents specified in the Operation Policy or notices. <p>[Omitted]</p> <ul style="list-style-type: none"> - If you lose your account information due to device loss, device initialization, cache/data deletion, etc. while using a guest account without linking the account. - If the reasons for the issue fall under "Indemnification" specified in the Company's terms and conditions for mobile services. 	<p>5. Restoration Policy</p> <p>(1) If game data such as characters or items is lost or information is altered due to the Company's fault (including technical errors), restoration is possible to the extent that details and information can be verified through the data.</p> <p>(2) Users must submit a restoration request via 1:1 inquiry within 7 days of the issue occurring for restoration to be possible.</p> <p>(3) Restoration assistance will not be provided in the following cases:</p> <p>[Omitted]</p> <ul style="list-style-type: none"> - If the issue was reported using a proxy character instead of the character that experienced the problem - If the issue resulted from the user's own negligence or failure to understand the contents specified in the Operation Policy or announced in notices <p>[Omitted]</p> <p style="text-align: center;">[Deleted]</p> <ul style="list-style-type: none"> - Other reasons falling under the "Company Indemnification" clause specified in the Company's End-User License Agreement or Terms of Service.
<p>6. Name Policy</p> <p>[Omitted]</p> <ul style="list-style-type: none"> - Names that are judged to have the intention of trading accounts/characters/items for cash/in-kind. 	<p>6. Name Policy</p> <p>[Omitted]</p> <ul style="list-style-type: none"> - Names that are deemed to have the intention of trading accounts/characters/items for cash/in-kind

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<p>7. Online Community Policy</p> <p>(1) In order to establish a healthy online community, the Company may delete, move, or refuse to post the following contents or materials on the game/homepage community without prior notice and may restrict or suspend the service use of the users who post such posts.</p> <ul style="list-style-type: none"> - Posts deemed to cause discomfort or disgust from other users. - Posts that contain profanity, obscene words and expressions. - Posts in violation of public order and morals. - Posts in conflict with current law. - Repeating posts. - Posts that attempt to defame or attack the Company or other person, thereby damaging their reputation. - Posts whose content is based on sociocultural prejudices such as race, gender, nationality, religious/political conflicts, etc. - Posts impersonating the Game Master or company employee. - Posts that attempt cash/account transactions. - Posts in violation of the terms and conditions, Operation Policy, and related laws and regulations. - Posts deemed to be serving advertising or commercial purposes. - Posts whose content includes programs or files that are unauthorized or put a burden on the service or system, or posts with links to such content. - Posts about purposefully entering an undisclosed area or sharing how to enter such areas. - Posts that are irrelevant to the nature of the bulletin board or that hinder the community. - Posts that intentionally interfere with service operation. - Posts that leak personal information of self or others. - Posts in violation of the copyright/portrait rights of another person or related to illegal content distribution. - Posts that share how to exploit the system or bugs and/or distribute unauthorized programs. <p>Ex. Arbitrarily modifying or browsing the client and distributing the information obtained in the process to the public.</p> <ul style="list-style-type: none"> - Posts created using illegal programs. Ex. Using illegal programs to create posts that can affect the bulletin board, such as macros. - Posts that distribute malicious code or attempt to cause system failure. Ex. Posting web addresses or links that contain inappropriate or unauthorized programs, files, etc. - Posts that may spread false information or cause misunderstanding among many users. Ex. Posts that attempt to maliciously devalue the Company assets. - Unverifiable posts. Ex. Posts that may spread false information or cause misunderstanding among many users. - Other posts that purposefully interfere with service operation. Ex. Making a false report or claim about another user. <p>(2) Restrictions due to violation of Online Community Policy are as follows:</p> <p>Warning: Post (Comment) Deleted</p> <p>1st Violation: 3-day Writing Restriction</p> <p>2nd Violation: 7-day Writing Restriction</p> <p>3rd Violation: 30-day Writing Restriction</p> <p>4th Violation: 90-day Writing Restriction</p> <p>5th Violation: Use Suspended</p> <p>※ Scope of Writing Restriction</p> <ul style="list-style-type: none"> - Write/comment features restricted on all bulletin boards. - Recommend/report post features restricted. - 1:1 inquiry will remain accessible. 	<p style="color: red;">[Deleted]</p>

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<p>11. Usage Restrictions Policy</p> <p>[Table 11-1 Service Use Restrictions]</p> <p>[Omitted]</p> <p>CATEGORY: Payment Process Abuse</p> <p>Description: Abusing processes such as refunds or payment cancellations through the platform to gain unfair profits or share related methods.</p> <p>1st Violation: Service restricted indefinitely</p>	<p>10. Usage Restrictions Policy</p> <p>[Table 10-1. Service Restrictions]</p> <p>[Omitted]</p> <p>Type: Exploitation of Payment Process</p> <p>Description:</p> <p>A. When individuals have obtained unjust enrichment by exploiting refund, payment cancellation, or similar processes provided by the Company and open market stores.</p> <p>B. Any act of repeatedly exploiting the payment process or disseminating methods for such exploitation.</p> <p>Permanently restricted</p>
<p>11. Usage Restrictions Policy (cont.)</p> <p>[Omitted]</p> <p>※ "Service Use Restrictions" refers to restrictions on the use of this game service, and where "Integrated Account Use Restrictions" applies, use of all services provided by the Company will be restricted.</p> <p>※ If you acquire items by violating the terms and conditions or the Operation Policy, the Company may confiscate the relevant items and character information. Furthermore, the account that acquired the items and information may be subject to sanctions in accordance with the Operation Policy.</p> <p>※ Partial Restrictions on Certain Related Service Features</p> <p>If you engage in conduct that is subject to service restrictions, such as a reasonably suspected violation of the Operation Policy or a violation of social norms or relevant laws and regulations, and are deemed to have a negative impact on the game service or others, the Company may, after prior notice, restrict access to certain relevant features from the service until the cause of the problem is resolved, separate from account restrictions. Furthermore, if the same restriction occurs for each game channel, the Company may maintain the restriction on certain relevant features from the service until the cause of the problem is completely resolved.</p>	<p>10. Usage Restrictions Policy (cont.)</p> <p>[Omitted]</p> <p>※ "Service restrictions" refer to limitations on the use of this game service.</p> <p>※ If items are obtained through violations of the Terms of Service or the Operation Policy, the Company may seize the relevant items and all quantifiable information associated with the character. Furthermore, the character that acquired the items and information may be subject to restrictions in accordance with the Operation Policy.</p> <p>※ Restrictions on Certain Related Service Features</p> <p>If a user's actions reasonably raise suspicion of violating our Operation Policy, or if such actions are deemed to adversely affect the game service or others by violating social norms or relevant laws and regulations, the Company may restrict the user's access to certain related features within the service until the issue is resolved. This restriction is separate from any game play limitations and will be implemented after prior notification to the user.</p>